



DIFFERENCE BETWEEN EMERGENCY VS. URGENCY

In Puerto Rico, there are 40% more visits to emergency rooms than other jurisdiction of the United States (ASES 2012). Many of the medical conditions treated in this visits, are considered an urgency instead an emergency.

In MMM Multi Health we are committed to educate and offer alternatives to support the care of your health. An emergency is a situation that occurs suddenly. Requires immediate treatment or attention because put at risk your life. However, an urgency is a health situation that requires immediate attention and that no present risk of death.

TO AVOID OR MANAGE EMERGENCY SITUATIONS WE RECOMMEND TO:

- Comply with your medical treatment, medical appointments, and preventive tests
- Know the regular office hour and extended hour of the primary physician
- Know the nearest urgent center

Remember the decisions you make every day make a difference and reduce your chances of having to go to the hospital.

FOR MORE INFORMATION regarding our services, extended hours, and urgent centers available contact us from:
1-844-336-3331 (toll free)
Monday through Friday 7:00 a.m. to 7:00 p.m.